

UNIFORM SHOP FAQs

My child is new, moving to Year 3 OR moving to Secondary School next year

When and how do I arrange uniform?

All students enrolled by June for the following year will be fitted during July and August.

You will be notified via email when the fitting dates and times are applicable to your year group and will be able to book an appointment online.

What if I have enrolled after June?

You will be contacted upon enrolment and a fitting date and time will be arranged between 9.30am and 11.30am on a weekday. Please allow up to 45 minutes for a fitting during these hours.

Why do you order now?

There are a few reasons but the most important one being that you are one of over 800 families at the College. We anticipate uniform requirements early in the year and place those orders with suppliers. After the enrolment fittings in July and August we check to see if sizes and quantities required for the whole school can be met and if not, another order is placed in the hope to receive the stock early in the new year to accommodate both new enrolments and current student requirements.

What if my child grows after sizing them?

Your child will be sized up at time of fitting to allow for growth. If they grow more than this, we can exchange it for a different size before your child commences school, as long as the tag remains attached, and original packaging is intact. Exchange dates are noted via email after collection.

When do I need to pay for this order?

We understand that not all families can pay upfront, and for those who can't, we request that orders are to be paid in full before final collection dates. These dates will be advised at the time of fitting, but generally, summer orders are before the end of Term 3 and winter orders are before the end of February.

Orders placed after final collection dates will require full payment at the time of fitting.

PK to Year 2 have one order form that includes both summer and winter sportswear and accessories.

Year 3 to Year 12 have two order forms. The first includes bags, accessories sportswear and summer formal wear, and the second includes the winter formal wear.

Payment Options:

- Option 1: Payments can be made by card or cash to MBC Uniform Shop. Credit card payments can be made over the phone by calling the shops direct line 08 9583 7004.
- Option 2: For those who require a longer payment period or payment plan, please contact Edstart on 1300 139 445 or visit www.edstart.com.au/mbc, and submit your orders to them. Your orders will be emailed to you after your fitting.

Do I have time to look for second hand items?

We recommend looking for items before you come in for your fitting. Normally uniform shops fit/pay and take on the same day. Having said that, another reason we fit early in Term 3, is to afford the opportunity for those who would like to source second-hand, a small window to do so before the date in August noted on the summer and winter orders is reached. This is when the quantities on all orders are locked in to enable us to place a final request for uniforms with suppliers. Adjustments are made by emailing uniformshop@mbc.wa.edu.au.

If I find or have been gifted second hand items after my fitting, can I cancel, or return my new item(s)?

We are happy to accommodate, where possible, by exchanging the size for you, but once the ordering lock-in date has passed, removing an item if you have found second hand uniform cannot be accommodated. Due to stock levels, cancelled items are not sold immediately.

Your second-hand items can be kept as spares or sold privately.

What if circumstances change such that we won't be at MBC next year, but we have paid/collected.

Please contact the Uniform Shop Manager.

When do I collect my orders?

You will be contacted as soon as the stock has arrived, and your order has been packed.

Generally, this is before the end of Term 3 and the Year 3 to Year 12 winter orders are in February. Both these pick-up times allow for us to pack your orders before the remainder of the school has access to those seasons remaining items.

After our initial uniform fitting ...**Do I always need an appointment to come and get uniform?**

Appointments are only required when commencing at MBC and for current students preparing to move over from Year 2 to Year 3, and Year 6 to Year 7 the following year where additional items are required in those years.

As well as, during the school holidays.

When is the uniform shop open?

During the term - Monday to Friday 8.15am to 9.30am and 1.00pm to 3.30pm.

During the holidays - By appointment only.

Please download the MBC app and tick the Uniform box to be kept up to date with any uniform notices.

What if I work and cannot come in on the allocated shop days or times for general top-ups?

You can call or email the Uniform Shop on 08 9583 7004 or uniformshop@mbc.wa.edu.au to place an order.

Payments for the order can be made over the phone. Secondary students can come during their lunch time to fit, collect and/or pay for uniforms. Primary students are only permitted before or after school. Students are not permitted during class time.

During the year, can I exchange a uniform item that has not been worn?

You can exchange it for a different size within two weeks of purchase if it still has the tag on and is in the original packaging,

Is stock available throughout the year?

Whilst we do order a buffer of extra stock and we do try to accommodate any last-minute requirements, we cannot guarantee that the size/item you want is always in stock.

It is important to note that the College does not carry significant amounts of stock thus avoiding unnecessary costs for families.
